



Tongole Wilderness Lodge Guest Rates and Terms

RATES INFORMATION

The rates provided are per person per night based on 2 people sharing.

Rates include:

- Accommodation, all meals, tea & coffees, local brand beverages (alcoholic and non-alcoholic), laundry service.
- All game viewing activities – Including guided nature walks, canoeing (depending on season) and fly fishing.
- Park fees.
- Rates are inclusive of Value Added Tax (VAT) and subject to change without notice.

Rates do not include:

- Transfers to Nkhotakota Game Reserve.
- Personal purchases.
- Guide and lodge staff gratuities.
- Personal travel insurance.

SPECIAL NOTES

Children Policy

Children 12yrs and older are welcome at full adult rate.

Children aged 12-16 yrs sharing a room as a third person pay 50% full lodge rate.

Children younger than stated above may be accepted when reserving the entire lodge.

Provisional Bookings

Provisional bookings are held for 14 days only before being automatically released.

Please confirm your booking with a deposit within this period.

Payment

50% deposit required latest 14 days after confirmation.

Balance due no later than 10 weeks prior to arrival.

All bank charges including intermediary bank charges are the responsibility of the guest. The correct and full amount as invoiced must be received in our account.

If cancelled 121 days or more we refund the deposit less any bank charges and \$25 admin fee.

Deposit/Cancellation Policy

120 – 61days – 25% forfeited

60 – 31days – 50% forfeited

30 – 0 days – 100% forfeited

Guides & Tour Leader Policy

Special rates for tour leaders available on request

Check IN and OUT times

Tongole reserves the right to ask guests to Check IN after 13.00hrs and Check OUT by 11.00hrs.

Wild Animals

Africa's wild animals can be unpredictable and potentially dangerous. By confirming your booking at Tongole you understand and acknowledge that all activities in proximity to wild animals involve risk and that the services and facilities provided by Tongole may expose you to injury and/or loss over which Tongole cannot exercise control. Neither Tongole, nor its employees, nor agents can be held responsible for any injury or incident on the safari, except where such is directly attributable to gross negligence or wilful act by Tongole.

Please note that Tongole is not fenced.

Personal Insurance

Tongole strongly recommends each guest takes out a comprehensive Travel Insurance Policy before travelling. Please advise Tongole of your insurance provider, policy number and the 24-hour emergency contact number prior to arrival.

Health

We recommend that you seek professional medical advice prior to travel. Malawi is a malarial area and prophylaxis is required.